



# EUROPEAN HOSPITALS & COVID-19: REACTING AND ADAPTING

---

FOURTH WEBINAR: EHMA AND COVID-19

# Practical information

1. All participant microphones are muted by the moderator to keep the audio clear
2. Click 'CHAT' at any point during the presentation to ask a question – they will be answered at the end of the presentations
3. Recording of all webinars will be available soon after the webinar airs at [ehma.org/covid-19-webinar-series](https://ehma.org/covid-19-webinar-series)



**George Valiotis**  
EHMA Executive  
Director

# Agenda:

- Hospitals & COVID-19:
  - a. how COVID-19 is affecting the reshaping of hospitals
  - b. how they are preparing for a second coronavirus wave
- Q&A with the audience



Overview  
5 min

Presentation  
by Professor  
Federico Lega  
10 min

Q&A  
15 min



**Prof. Federico Lega**  
EHMA President,  
Professor of Health Administration  
at Milan University

# Covid-19 and Hospitals: Lessons & reflections

Prof. Federico Lega  
[federico.lega@unimi.it](mailto:federico.lega@unimi.it)

---

# Covid-19 and changes in hospitals

## **Not so new, yet another step in the right direction**

1. Bridiging
2. Re-designing
3. Engaging

# BRIDGING

The relevance of creating multi-hospitals networks:

1. Covid vs. Non Covid hospitals
2. Moving patients between hospitals
3. Pendulum of physicians/specialists



# RE-DESIGNING

1. Finally, a true experience of patient centred hospitals:
  - High care area
  - Low care / acute stable patients
  - Step-down units / post acute
  - Focused hospital (hospital within the hospital)
  - Patient flow logistics (Covid vs. Non-Covid patients, urgent, life risk pathologies, etc.)
2. Designing lay-out and logistics for flexibility
3. Key role of operations management and patient-flow logistics

# ENGAGING

1. Clinical leadership makes the difference
2. Doctors discovered that technologies (telemedicine, data sharing etc.) can help to connect rather than remove
3. Doctors (hospitals) learned that «business modelling» can improve designing service delivery

# Q & A

with Prof. Federico Lega

---



# Survey

We want your feedback!





# Become EHMA Members

There has never been a more important time for health systems and players to come together.

<https://ehma.org/join-us/>

---

# Thank you



@EHMAINFO



@EHMA.ORG



@EHMA BRUSSELS