HEALTH MANAGEMENT IN LOW AND MIDDLE INCOME COUNTRIES

Time: 09.00-10.30  
Location: Plenary Room  
Chair: Mr. Kevin McCarthy, European Commission DG DEVCO, Belgium  
Facilitator: Dr. Jaap Koot, Support Team to Public Health Institutes Programme, Netherlands  
Speakers:  
- Dr. Soe Myint, University of Public Health Yangon, Myanmar  
- Mr. Aloysius Mutebi, Makerere University School of Public Health, Uganda  
- Prof. Ghislain Bisimwa Balulaka, Bukavu School of Public Health, DR Congo  
- Dr. Siengsounthone Latsamy, National Institute of Public Health, Laos

In this session participants will discuss recent reforms in health systems and health policies in low- and middle-income countries to cope with the health needs of the countries, based on demographic, political and social changes. Health systems in developing countries are under pressure to innovate continuously. Population growth is forcing countries to expand services and adjust their systems to maintain manageable size of institutions. Meanwhile governmental changes bringing devolution require health organisations to decentralise. The changing and challenging epidemiological landscape with upcoming non-communicable diseases require health care systems to adapt and create service structures that respond to demands and are fit for purpose. At the same time new trends in transparency and democratic processes and control require countries to produce new systems for accountability. It is important to create exchange platforms where experiences with remodelling of health systems can be shared and learned from.

Session organised by European Commission - DG DEVCO International Cooperation and Development

PARALLEL SESSION: INTEGRATED CARE AND TEAM WORKING

Time: 09.00-10.30  
Location: Braga  
Chair: Prof. Walter Sermeus, KU Leuven, Belgium

Enhancing the effectiveness of team working is undoubtedly a key aspect in the implementation of a better integrated, care-based health system. This session covers three case study presentations, the first dedicated to self-organisation team models in a mental healthcare institution in Eindhoven, the second to the finding of a study which analysed the implementation of integrated care pathways that cross the hospital-primary care interface, and the third based on the results of a practical experiment for a more efficient flexibility monitoring in teams.

**PRESENTATIONS**

**Self-organising teams in mental healthcare: how to guide teams towards a new health management model**  
Joyce Bierbooms, Mental Healthcare Eindhoven, Netherlands

**Lost in translation? Care pathways across the primary-hospital interface in Norway**  
Ane Drougge Vassbotn, University of Oslo, Norway

**The flexibility monitor, the development of a method for monitoring flexibility in teams**  
Frank van Gool, Tilburg University, Netherlands
PARALLEL SESSION: HEALTHCARE MOVING FORWARD I

Time: 09.00-10.30  
Location: Medicoteka  
Chair: Mr. Soren Berg, EHMA, Sweden

In the last few years, healthcare seems to face a diffused reshaping and renovation trend which will also indubitably characterise the years to come. This session includes two presentations addressing this trend, with the first looking at how the healthcare research should reinvent itself to keep up the pace with the renovating healthcare environment, and the second focused on a Dutch-leaded quantitative analysis of cross-border care tendencies in the EU.

**PRESENTATIONS**

Reinventing healthcare asks for reinventing healthcare research - invitation for dialogue  
Inge Bongers, Erasmus University Rotterdam, Netherlands

Quantifying cross-border care in the EU; an analysis of care utilization data in the Netherlands  
Daan Westra, Maastricht University, Netherlands

PARALLEL SESSION: GOVERNANCE AND LEADERSHIP

Time: 11.00-12.30  
Location: Plenary Room  
Chair: Prof. Dr. Kim Putters, Netherlands Institute for Social Research, Netherlands

Enhanced governance and more organised and efficient leadership structures are core drivers for progress and evolution in healthcare. This session will address this topic through three presentations focused on the role of hospital boards, the findings of a Finnish leadership evaluation project and the results of an assessment study on the risk management capabilities of the Clinical Commissioning Groups in the National Health Service in the United Kingdom.

**PRESENTATIONS**

Do Hospital Boards matter for better, safer, patient care?  
Russell Mannion, University of Birmingham, United Kingdom

First results of gamified leadership evaluation in five health care and social services organizations in Finland  
Anne Konu, University of Tampere, Finland

The governance of risk in a changing English National Health Service  
David Smith, EHMA, Belgium

EHMA PROGRAMME DIRECTORS’ MEETING

Time: 11.00-12.30  
Location: Vila Real  
Chair: Dr. Ely Breedveld, Erasmus University Rotterdam, Netherlands

EHMA’s Programme Directors’ Network discusses the latest developments in the field of postgraduate health management education and provides a platform to exchange experience and ideas between programmes. During the informal network meeting at the Annual Conference current trends and activities of the network are discussed.

(This session is open only to Programme Directors, both EHMA members and non-members)
PARALLEL SESSION: HEALTHCARE MOVING FORWARD II

| Time:     | 11.00-12.30 |
| Location: | Medicoteca  |
| Chair:    | Mr. Soren Berg, EHMA, Sweden |

The second session dedicated to “healthcare moving forward” includes three presentations. The first focuses on a mapping study about extent and form of private provisions of hospital services in Europe, the second on the innovative transformation in military healthcare in the Netherlands, and the third on the results of a pilot study in Turkey aimed at reinventing health management curriculum towards innovation.

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| **Private provision of hospital services: how can their efficiency, accessibility and quality be optimised?**  
Daniel Molinuevo, European Foundation for the Improvement of Living and Working Conditions, Ireland |
| **A military healthcare paradigm in the Netherlands**  
Henk van der Wal and Erwin Hoogeboom, NLD Armed Forces, Netherlands |
| **Measuring levels of entrepreneurship and innovativeness in health management students: pilot study results from Turkey**  
Muhsin Bayik, Istanbul Medipol University, Turkey |

KMMC/EHMA RESEARCH AWARD ANNOUNCEMENT

| Time:     | 14.00-14.30 |
| Location: | Plenary Room |
| Chair:    | Prof. Mats Brommels, Karoliska Institute, Sweden |

PLENARY SESSION: DELIVERING NEW SERVICE MODELS IN MENTAL HEALTH

| Time:     | 14.30-15.30 |
| Location: | Plenary Room |
| Chair:    | Dr. Elly Breedveld, Erasmus University Rotterdam, Netherlands |
| Speakers: | Mr. David Brown, Tees Esk & Wear Valleys NHS Foundation Trust, United Kingdom  
Dr. Vania Ranjbar, Region Västra Götaland, Sweden |

In this final Plenary Session David Brown will draw upon his substantial senior managerial experience in UK mental health services to set out the challenges faced in transforming care through the introduction of new models of care. David will focus in particular on the challenges that management faces in operationalising new service models and learning that can be shared. After this, Dr. Vania Ranjbar will present the findings from the Young EHMA workshop on co-production held on Wednesday.

CONFERENCE CLOSING SESSION

| Time:     | 15.30-16.00 |
| Location: | Plenary Room |
| Speakers: | Dr. Usman Khan, EHMA, Belgium  
Prof. Rui Nunes, University of Porto, Portugal  
Prof. Federico Lega, Bocconi University, Milan |

Following David’s keynote, Dr. Khan and Prof. Lega will set the scene for the EHMA 2017 Annual Conference. To be hosted by Bocconi University in Milan, the aim is to build upon success in Porto to make EHMA 2017 the most ambitious conference to date!