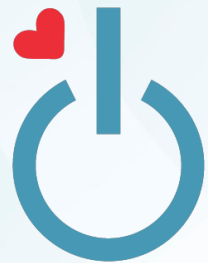




# *Virtual Arthritis Clinical Service Pilot 3 – Turkey*

**Erdem ALPAY, SRDC**



## **PALANTE**

**PA**tients **L**eading and **mAN**aging  
their **healT**hcare through **E**Health

# VACS

- VACS – Virtual Arthritis Clinical Service
- 100 Ankylosing Spondylitis patients
  - Male/Female between ages 18-65
- Important features
  - Access to Personal Health Information
    - Only tool providing this information
  - Online collaboration and communication with HP
    - Less F2F meetings



# VACS

- Patients:

- Active computer usage

- Interest in treatment

- Professionals

- Technology eagerness

- Allocate time for patients other than f2f meetings



# VACS

- Challenges related with patient:

- Willingness to use system

- **S**: Powerful tool, Beneficial system, Concerned people

- Learning to use system

- **S**: Not only presentation or video, but also system usage on F2F trainings



# VACS

- Challenges related with professionals:
  - Willingness to use system
    - **S:** Updated system according to their requests
  - Lack of time
    - **S:** Helping assistants for periodic checks



# VACS

- Challenges related health information systems:
  - Health system integration (availability and persistence)
    - **S**: Wait for integration before starting pilot, store information instead of on-the-fly access





***Thank you for your attention***

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